

Brooklands College

Information for Students - Results, Appeals and Certificates

Centre assessment grades and rank orders

Brooklands College has submitted provisional (centre assessment) grades and rank orders to the relevant awarding body in accordance with Ofqual guidance on “Awarding qualifications in in Summer 2020” and in line with the awarding body instructions.

<https://www.gov.uk/government/publications/awarding-qualifications-in-summer-2020>

For the reason of fairness, awarding bodies are putting these grades through a standardisation process to ensure grading standards are consistent across all centres. The rank order of candidates will not be changed but the final grades candidates receive may be different to the centre assessment grade.

Final grades

On candidate statements of results (results slips) and certificates, final grades will be reported in the same way as in previous years. Final grades will be issued on results day(s) in August as follows:

Date	Qualification Type
13/08/20	L3 Qualifications
20/08/20	GCSE and other Level 1 & 2 Qualifications

Arrangements for results day(s)

Students will be sent their results by email on the morning results are available for distribution. The information will be sent to **your Brooklands College email address**.

If you are expecting results, please check you can successfully login to **your Brooklands College email address**. For password issues please call the **Password Reset Line on 01932 797639 or 01932 797700** or email remotesupport@brooklands.ac.uk

GDPR/Data Protection Regulations mean we are unable to discuss or give out results over the phone. Your enquiry will be dealt with at the earliest opportunity, thank you for your patience and understanding at this busy time. If there is a delay in receiving a result please email: exams@brooklands.ac.uk

Concerns about your results

Ofqual have provided further information which sets out how grades were calculated this year and the options available if you believe your result was not properly produced including access to appeal:

<https://www.gov.uk/government/news/appeal-arrangements-for-as-a-levels-and-gcses>

The *National Careers Service Exam Results Helpline* offers advice each year for students who have not received the results they had hoped for. Ofqual will also make a helpline available to students and their parents or carers to talk about the appeals process and any other questions they may have about their results this summer

<https://www.gov.uk/careers-helpline-for-teenagers>

If you need any help about your next options, then we are still here to support you. Email Katherine Crooks, our Careers Advisor for any guidance you may need: careers@brooklands.ac.uk

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Exam Results Appeals and Requests

If you have a query about your exam results, requests or appeals please contact (or email) your course tutor for further information. Phone 01932 797700 and ask to be transferred to the department.

For Appeals please email appeals@brooklands.ac.uk

Arrangements for appeals

The arrangements for awarding qualifications in summer 2020 state:

Candidates can appeal their grades through their centre if they feel the process this summer was not followed correctly in their case.

A candidate can:

- Ask their centre to appeal on their behalf to an awarding body if there is evidence that leads a candidate to believe:
 - the centre made an error when submitting a centre assessment grade or rank order information
 - an awarding body made a mistake when calculating, assigning or communicating a grade
- appeal against the centre's decision
 - not to seek any information the awarding body holds that would be needed for an appeal; and/or
 - not to appeal to the awarding body
- **A candidate cannot:**
 - Appeal against their centre assessment grades and position in the rank order
 - Appeal in respect of the process or procedure used by Brooklands College in calculating their centre assessment grades and position in the rank order
 - Appeal directly in any respect to the awarding body

If you wish to appeal please email: appeals@brooklands.ac.uk your enquiry will be forwarded to the relevant department for action. Please make your appeals request no later than the 1st September to allow for the review to take place before the awarding body's deadline.

Resit Opportunities GCSE Maths & English

If you wish to discuss resit opportunities for GCSE Maths and/or English please contact your tutor directly or email: english.maths@brooklands.ac.uk

A resit form is available on our website: <https://www.brooklands.ac.uk/results/> (under useful links) for download, completion and submittal to your tutor or to the Exams Office: exams@brooklands.ac.uk please ensure you submit your completed forms before the internal deadline of the 18th September 2020

Certificates

If you wish to collect Certificates please email the exams@brooklands.ac.uk to book a timed slot for collection when you return to site in September. Please bear with us as we may be experiencing a large volume of enquires over the coming weeks.

Please check our website for regular updates as arrangements may change as we follow Government Guidelines.